



QuickBooks for Mac Upgrade Instructions

Web Connect to Direct Connect

Introduction

As **Forward Financial Bank** completes its system upgrade you will need to modify your QuickBooks settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive.

To complete these instructions, you will need your User ID and Password for both the old Online Banking system and the newly upgraded Online Banking system for Forward Financial Bank.

NOTE: Direct Connect may require registration. Please login in to Forward Financial Bank's website www.forward.bank on or after June 19 to establish your credentials prior to completing the Direct Connect process.

You should perform the following instructions exactly as described and in the order presented. If you do not, your online banking connectivity may stop functioning properly. This conversion should take 15–30 minutes.

Thank you for making these important changes!

Documentation and Procedures

Task 1: Conversion Preparation

1. Back up your data file. For instructions to back up your data file, choose **Help** menu and use the Search bar available at the top. Search for **Back Up** and follow the instructions on screen. The first time you do a backup, QuickBooks will guide you through setting backup preferences.
2. Download the latest QuickBooks Update. For instructions to download an update, choose **Help** menu and use the Search bar available at the top. Search for **Update QuickBooks**, select **Check for QuickBooks Updates** and follow the instructions.

Task 2: Disconnect Accounts at *Forward Financial Bank* on or after *06/19/2017*

1. Choose **Lists** menu > **Chart of Accounts**.
2. Select the account you want to deactivate.
3. Choose **Edit** menu > **Edit Account**.
4. In the **Edit Account** window, click **Online Settings**.
5. In the **Online Account Information** window, choose **Not Enabled** from the **Download Transaction** list and click **Save**.
6. Click OK for any dialog boxes that may appear.
7. Repeat steps for each account to be disconnected.

Task 3: Reconnect Accounts to *Forward Financial Bank* on or after *06/19/2017*

1. Choose **Banking** menu > **Online Banking Setup**.
2. Enter, then select *Forward Financial Bank QBDC* from the **Financial Institution** list. Click **Next**.
3. Follow the instructions in the wizard. If prompted for connectivity type, select Direct Connect.
4. The Online Banking Assistant window displays during setup. Select "Yes, my account has been activated for QuickBooks online services," then click **Next**.
5. Enter credentials and click **Sign In**.
6. For each account you wish to download into QuickBooks, click Select an Account to choose the appropriate existing account register.

IMPORTANT: Do **NOT** select "New" under the action column.

7. Click **Next**, then **Done**.
8. Add or match all downloaded transactions in the **Downloaded Transactions** window.